



As at JULY 2018

## **Brockton and Area Family Health Team Privacy Statement**

### **Privacy Statement for Patients**

The Physicians and Staff at the Brockton and Area Family Health Team are bound by law and ethics to safeguard your privacy and the confidentiality of your personal information. This statement applies to personal health information in all forms: verbal, written and electronic. The personal health information we collect may include your name, date of birth, address, health history, record of your visits and the support you received during those visits.

We collect, use and disclose your personal health information to:

- Treat and care for you;
- Plan, administer and manage our internal operations;
- Provide appointment reminders to you;
- Conduct risk management and quality improvement activities;
- Teach;
- Conduct research;
- Compile statistics;
- Comply with legal and regulatory requirements; and
- Fulfill other purposes permitted or required by law.

Your request for care implies consent for our collection, use and disclosure of your personal information for purposes related to your care as noted above. All other purposes would require your express consent.

You have the right at any time to withhold or withdraw your consent to disclose personal health information (subjecting to legal exceptions). You will be required to sign the appropriate form, which will be forwarded to the managers below.

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We encourage you to contact us with any questions or concerns you might have. In most cases, an issue is resolved simply by telling us about it and discussing it. You can reach us at:

**Stephanie Dudgeon**

*Executive Director*

21 McGivern Street West

Box 1300

Walkerton, Ontario N0G 2V0

519-507-2021 Ext. 33

**Jocelyn Rowe**

*Clinical Lead*

21 McGivern Street West

Box 1300

Walkerton, Ontario N0G 2V0

519-507-2021

If, after contacting us, you feel that your concerns have not been addressed to your satisfaction, you have the right to complain to the Information and Privacy Commissioner/Ontario. The Commissioner can be reached at:

**Information and Privacy Commissioner/Ontario**

2 Bloor Street East, Suite 1400

Toronto, Ontario M4W 1A8

## **BAFHT Privacy Policy**

The content within the Patient Privacy Statement above is an abbreviated, patient-focussed version of the full BAFHT Privacy Policy. To request a copy of the full policy, please call 519-507-2021 or email [programs@bafht.com](mailto:programs@bafht.com).